



CASE STUDY

CLIENT

Security Consulting Provider

Industry: Financial Services (Branch Audits)

Scope: Checklist Audits Across 301 Branches Nationwide

RGIS's ability to deploy large-scale resources and adapt technology to meet specific customer needs made them the perfect partner for this project.

CONCLUSION

The successful deployment of the checklist audit across 301 branches demonstrated RGIS's ability to handle large-scale, complex projects with strict security requirements. The customer appreciated RGIS's commitment to quality and efficiency, setting the foundation for future collaborations.

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NATIONWIDE CHECKLIST AUDIT ACROSS MULTIPLE FINANCIAL BRANCHES



CHALLENGE

A security consulting provider required a company capable of conducting a simultaneous checklist audit across 301 branches nationwide, with strict requirements for security and confidentiality. The customer emphasized that the information gathered, such as survey responses, photographs, and signatures from branch managers and visitors, should never be stored on local devices (smartphones or tablets). They needed a solution where data was transferred directly to servers without leaving traces on the devices, reducing the risk of information loss during transmission.

WHY RGIS?

The security consulting provider chose RGIS due to its robust operational capacity and logistical expertise. RGIS's ability to deploy large-scale resources and adapt technology to meet specific customer needs made them the perfect partner for this project.

OUR SOLUTION

RGIS tailored a solution using the Delivery Check application, customized to meet the customer's security and data protection requirements. Key aspects of the solution included:

- **Nationwide Deployment:** RGIS deployed 301 people across the country, with each assigned to a branch to conduct the audit simultaneously. The audits were performed on the same day and at the same time, ensuring consistency in data collection.
- **Data Protection and Transmission:** The Delivery Check app was adapted to ensure that no information was stored on the auditors' devices. Instead, the data – such as survey answers, photographs, and signatures – was immediately transferred to temporary tables on the app and sent directly to RGIS's servers, minimizing any risk of data loss during transmission.
- **Handling Large Data Loads:** Some branches required the collection of over 350 photographs. RGIS's solution ensured that all this data was transmitted securely and efficiently.

RESULTS

- **Operational Excellence:** The security consulting provider was highly satisfied with RGIS's logistical capabilities and operational deployment. The personnel followed the detailed procedures for branch visits, ensuring the audit was completed as planned.
- **Comprehensive Oversight:** A control center was established to monitor multiple aspects of the project, including personnel coordination, incident management, data validation, and service quality. This ensured that all branches were visited on the scheduled day and that data was accurately collected.
- **Executive Summary:** The customer received an Executive Summary, which included an analysis of the collected data, providing valuable insights for future audit.