

RGIS

RETAIL

WAREHOUSE INDUSTRIAL

HEALTHCARE



OUR COMPANY

History and ethos



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RETAIL SERVICES

Retail merchandising services



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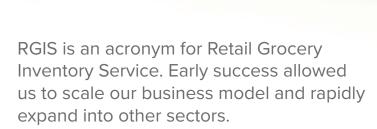
ASSET MANAGEMENT

Asset inventories

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HEALTHCARE AUDITS

Medical field counts



Decades later we have far outgrown our name. RGIS now performs more than 174,000 inventories globally per year for companies of all types and sizes.







Retail

Commercial Industrial





Founded by Thomas J Nicholson 1970s

USA and Canada expansion to 92 offices 1980s

Global expansion begins with 200 offices globally (1990s

European markets opened beginning with UK

2000s

400+ offices in 40+ countries. Ranked largest stocktakers Global expansion continues and

2010s

Continued expansion Continued expansion with growth into acquisition of Ivalis

UK Healthcare and WIS UK

2020s

43
Countries serviced by RGIS

More than 13,000 Global employees

174,000

Global inventories per year

99.8%

Customer satisfaction

Over
3,000

Global customers

More than 800

Global inventories per day

RGIS is a global leading inventory company. In our 65 year existence, we have established ourselves as the most trusted inventory provider globally.

We take pride and always stand by our Values:



Integrity



Excellence



Respect



Teamwork



Innovation

^{*} Data Source: Customer Satisfaction Scores (PIQA) April 2015 – Dec 2016





FULL OUTSOURCE

- 1. Professional teams
- 2. Impartiality
- 3. Guaranteed accuracy
- 4. Experts in the field
- 5. Cost effective
- 6. MI Reporting
- 7. Paperless inventories



MANAGED RENTAL

- 1. HHT provided by RGIS
- 2. RGIS support supervisor
- 3. Training of employees
- 4. Bespoke reporting
- Independent audit of accuracy provided by RGIS



EQUIPMENT ONLY

- 1. HHT provided by RGIS
- 2. Client ownership of event
- 3. Training provided by RGIS
- 4. 24 hour technical support
- 5. Tailor-made reporting

INVENTORY SERVICES

RGIS is committed to your inventory and inventory accuracy; providing the information needed to help you make well-informed business decisions.

INVENTORY EXPERTISE

We recruit and develop elite inventory counting teams that focus on the needs of our customers. With more than 78,117 events performed in Europe last year alone, RGIS delivers accurate and consistent service.

TOOLS

Our proprietary RM technology offers full transparency with a focus on accuracy; creating a streamlined inventory process. Utilise wireless technology, instore tablet applications, dashboard access and web portal for easy data retrieval. Paperless inventories are available to support the environment.



PROCESS

From inventory scheduling to audit procedures, our unified goal is to minimize disruption to your business while maintaining a high standard of accuracy and transparency.

RESULTS

RGIS is committed to delivering first class accuracy and reliable results. Together we can improve your availability and stockfile accuracy.

INVENTORY RELOCATION **SERVICES**

Inventory relocation services are available for when you move premises which includes counting inventory, packing inventory, transporting to a new location and replenishing inventory.

ADDITIONAL SERVICES

RGIS can provide a full inventory check for your whole store or focused inventory counts and cycle counts for perpetual inventory. RGIS also conducts additional solutions such as direct to store supplier back door checks, PI counts, cash audits, on-shelf availability (OSA) audits and replenishment services to compliment full wall-to-wall counts.

These activities can help give clear visibility on specific product lines or departments and provide further insight into your inventory integrity. An accurate stockfile improves availability for your customers.

inventory services, technology and practices

Store Inventory

Cycle Counts

Focused Inventory Counts

Retail Warehouse **Inventory Count**

Stock Relocation Services





RETAIL SERVICES

In the retail industry, Head Office staff can find it difficult to have clear visibility of their retail stores. Brand guidelines and procedural actions that have been set by Head Office may not cascade down to store level with clarity or stores may not follow regulatory compliance.

PRODUCT AND DISPLAY AUDIT

A highly effective way of measuring and developing sales with both mystery shopper and product and display audits. Understanding what is working well, and looking out for where improvements can be made, will increase profits and customers. Merchandising services and inventory level checks can be combined across all locations with compliance audits.

IN-STORE MERCHANDISING

RGIS provide local resources to cover a wide variety of merchandising projects, from signage installation to category resets.

STORE SETUP AND RESETS

Our teams of experienced merchandisers execute resets and remodels according to planograms. Overnight installations can be completed to reduce employees and customer disruption. Reduces spending overtime on existing employees to complete resets and remodels.

ELECTRONIC SHELF LABELING (ESL) INSTALLATION

RGIS can replace your paper labels with Electronic Shelf Labels (ESL) and help you adopt a dynamic and reliable pricing policy. Simple and smooth installation process – brackets, fixing rails or pins to match the dimensions of the fixture and link the electronic shelf labels to the Stock Keeping Unit (SKU) product code.



PEAK STORE SUPPORT

RGIS offer a flexible workforce with product and environment familiarity. Providing loading, unloading and booking in deliveries at both warehouse and in-store. Maximize sales by having fully stocked shelves at all times with shelf replenishment.

LOSS PREVENTION AUDITS

Accurate bespoke security and loss prevention audits utilizing tablet technology which provides a dashboard giving full audit details and action plans. Loss Prevention Audit can be split into bespoke categories of your choice e.g. Shrink, Tagging, Security Controls, Cash. Security compliance questions can be included to help you understand your loss prevention technologies and if security features are operational.

POINT OF SALE (POS) COMPLIANCE

A customer's decision to 'buy' is directly dependent on the POS image. POS audits give you the visibility of assuring your brand's image is being portrayed as intended. Checks range from shelf audits, merchandising checks, space arrangement and branding compliance. These checks ensure you have accurate and up to date point of sale data across all branches.

MYSTERY SHOPPING

Mystery shopping services provides you with clear and tangible data from your front line locations. We put our staff in the front line of your retail stores to effectively and accurately capture the landscape of your retail environment, feeding back key information vital to ensure procedures are being followed and company standards are being met.

Loss Prevention Audits

Compliance Audit Services

Mystery Shopper

Peak Store Support





STORE LAYOUT SERVICES

SmartSpace® Data Collector is our custom designed space data capture software that allows RGIS to perform retail space audits efficiently. We have perfected the site survey process and can quickly and accurately capture the necessary details of a space, including outer walls, fixtures, counters, endcaps, category, product, planogram and signage.

Our surveys can be used to correct existing plans or to create plans from scratch.

VISUAL STORE INSIGHTS

In addition to space surveys, we can offer our Visual Store Insights service. We link your inventory data with a plan of your store, giving a visual map of where inventory is down to shelf level. This can be further adapted to show heat maps of sales hot-spots, shrinkage problem areas, bottlenecks and performance indicators.

DASHBOARDS

RGIS can improve the visualization of key business data incorporating your inventory data. The custom-built dashboards offer a range of features visualizing key business metrics with the ability to drill into data to gain greater insight based on your specific requirements.

STORE SURVEYS

Create new store layouts or update existing store layout plans to ensure accuracy of data. Store fixture survey to provide a complete and transparent view of fixture locations and types. RGIS also complete macro-level merchandise surveys that provides reliable and quality data regarding selling space.

HOW THE SURVEY WORKS

A small team of experts will perform surveys to electronically capture the necessary details of your selling space, including floor plans, fixtures, planograms and store conditions.

BENEFITS

RGIS store surveys will give you better product availability, space utilization and compliance across all stores. Compliance will include fixture, layout and category. These are also the ideal foundation for in-store inventory apps for customers to find the inventory they require within a specific store.

Maximize your sales floor by understanding your fixture layout and merchandise footage in your retail environments

Fixture Audit

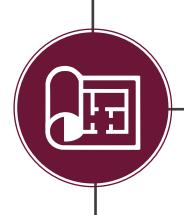
Macrospace Survey

Full Store Layout Survey

Visual Store Insights

Dashboards

SmartSpace® Solution



SUPPLY CHAIN AUDIT

Working with depots, auditors select a sample of inventory to audit at random. The results of this audit are extrapolated across the total inventory volumes to provide the retailer or warehouse with an accuracy level with which they can drive performance improvements and manage financial transactions – between stores, depots and suppliers.

Supply Chain auditing supports retailers, their suppliers and supply chain partners to improve efficiency and the accuracy of inventory at all points in the supply chain, including store delivered inventory.

GOOD FAITH RECEIVING

As an independent audit of your good faith receiving (GFR) process, RGIS can be your trusted partner to validate accuracy within your supply chain.

Utilizing a cumulative claims process for inaccurate deliveries by suppliers, GFR can be a cost neutral solution for a retailer whilst driving availability in your stores.

DC INVENTORY COUNTS

Our team becomes your team, RGIS professionals work with you to manage and implement counts at your DC or warehouse. The mix of experience, proven processes and the right equipment deliver the accuracy you need.

MANUFACTURING AND INDUSTRIAL INVENTORY

Counting inventory within industrial and manufacturing plants with on-hands visibility and reconciliation performed to your specifications.

PERPETUAL INVENTORY COUNTS

Having perpetual inventory counts can give you valuable real time information on sales and inventory levels. It can uncover shrinkage and theft, but also allows for accurate restocking.

DELIVERY CHECKS AND PICK ACCURACY

RGIS send experienced teams into warehouses or stores to check deliveries. The frequency of the checks and the areas to be checked are determined by the customers inventory data and accuracy goals.

WAREHOUSE STAFF SUPPORT

Instead of having to use unskilled agency staff to support a warehouse or distribution center, rely on skilled inventory professionals. Fully trained in pick accuracy who are also familiar with warehouse and distribution center environments to support where required.



Supply Chain Auditing
is a complete end to end
solution, which enables you
to receive and deliver the vast
volumes of inventory which go
through your supply chain with
confidence in its accuracy

Warehouse Wall-to-Wall Counts

Manufacturing and Industrial Inventory

Warehouse Focused Inventory
Count

Good Faith Receiving

Supply Chain Audit

Goods in Checks

Delivery Checks

Pick Accuracy Checks

Load Adherence

Direct to Store Audits

Back Door Checks

Warehouse Staff Support



SUPPLY CHAIN AUDIT

ASSET MANAGEMENT

Our asset inventory services can help you determine exactly what assets you have and where they are located. With proven successes in all types of asset inventories, it is no surprise that more organizations, in more places, trust RGIS to provide the information and insight they need to fully understand their assets and make better business decisions.

HEALTHCARE

We have performed asset counts in hospitals, pharmacies, long-term care facilities and through entire healthcare networks. An accurate asset register allows you to manage the value and location of your assets and which reduces unnecessary overspending.

COMMERCIAL AND INDUSTRIAL

Assets can be virtually anything of value to a business.

We have conducted asset inventories in manufacturing plants to office buildings, helping our customers know where the assets are. Before counting a single item, we meet with you to discuss the project expectations and requirements. We research available options and devise a step-by-step strategy to accurately and efficiently perform your asset count.

RGIS can create an asset register for you or update and verify against your existing asset register.

ASSET TAGGING

RGIS have the experience to not only count your assets but we can also tag those assets. This means you are provided data from a reliable third party who has actually tagged your precious assets.



RGIS Asset Counts
provide you with an accurate
and clear understanding on
what assets you have and
where they are located

Asset Count

Asset Tag

Asset Register

Asset Location



ASSET MANAGEMENT



HEALTHCARE AUDITS

Ensuring you have the right supplies at the right time is pivotal to providing quality care. However, overstocking results in excessive operational shrink. Inventory services through RGIS can help you better understand and optimize your clinical supplies and pharmaceuticals, allowing you to order the right amount.

Consignment inventory checks can also be completed to ensure inventory used can be checked against invoices to be paid, so invoices aren't over paid.

PEOPLE YOU CAN TRUST

Certified healthcare professionals who have experience in all aspects of pharmacy inventory and clinical inventory.

PROCESSES STREAMLINED **FOR EFFICIENCY**

Our procedures have the flexibility to work within your system. We can perform the style of inventory that best fits your needs, even down to tablet level.

MARKET LEADING TECHNOLOGY

RGIS auditors use a proprietary RM hand-held wireless device for electronic data collection, allowing us to validate NDC, supplier and product item numbers as we capture the data. Inventories are completed with increased accuracy and efficiency. Results are available as soon as the inventory is completed.

OPERATIONAL COVERAGE

With offices globally and healthcare specialist auditors, RGIS has a footprint that delivers a local service with national coverage.

knowledge of the specialisms require for pharmacy counting

Pharmacy Inventory

Medical Device Tagging

Hospital Asset Management

Consignment Inventory Checks







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