



# LONG-TERM CARE PHARMACY INVENTORY COUNT

**Case Study:** Healthcare – Long-Term Care Pharmacy

A long-term care pharmacy with multiple locations needed a **pharmacy inventory solution** after noticing issues with staffing and the internal inventory processes

# LONG-TERM CARE PHARMACY INVENTORY COUNT

## Case Study: Healthcare – Long-Term Care Pharmacy

A long-term care pharmacy with multiple locations has been guided by the desire to enrich the lives of those they serve by providing pharmacy services to skilled long-term care nursing centers, hospices and assisted living centers for over 25 years.

### REQUIREMENT

A long-term care pharmacy, with multiple locations, needed a **pharmacy inventory solution** after noticing issues with staffing and the internal inventory processes.

The long-term care pharmacy required RGIS to provide the following:

- Experience within a **healthcare environment**
- To **reduce the 20 hours of overtime** required to prepare and perform inventories in every location
- To **improve the internal, inconsistent inventory results** that extended count time and reporting processes
- To **identify discrepancies** in the reporting systems and to establish the root cause

### SOLUTION

The long-term care pharmacy partnered with RGIS to complete the **pharmacy inventory count project**, and provided the following:

- The **experienced RGIS scheduling team** coordinated events directly with each of the pharmacy managers
- **Strong collaboration and communication** streamlined the pharmacy inventory count to ensure all needs were addressed
- All counts were completed **without the need to close any pharmacies**
- A **standardized process was developed** for the long-term care pharmacy, which offered **consistent inventory results** throughout multiple locations

### RESULTS

The long-term care pharmacy found by outsourcing the **pharmacy inventory count project** to RGIS, the following results were achieved:

- A partnership approach with the pharmacy staff provided a **complete and accurate inventory count**
- Inventory time was **reduced by 64%**
- Need for overtime due to inventory counts was **reduced by 75%**
- **Inventory process was improved** and **discrepancies were resolved** by having deeper insights through more accurate counts
- Pharmacists and technicians now have more time to **focus on patient care**



By partnering with RGIS, the long-term care pharmacy found that the **inventory process was improved and discrepancies were resolved** by having deeper insights through more accurate counts



© 2021 RGIS. All rights reserved.  
RGIS\_CS\_0159\_01

Pharmacy Inventory



Collaborative Approach



Fast Turnaround



Accurate Reports



CONTACT [RGIS](#) TODAY TO SEE HOW WE CAN HELP YOU

 | [Sales@rgis.com](mailto:Sales@rgis.com)

 | [www.rgis.com](http://www.rgis.com)

**RGIS**