HOSPITAL ASSET REGISTER UPDATE

Case Study: Healthcare – Private Hospital

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A global hospital group operating 480 facilities across 11 countries, one of the largest and most diverse private healthcare companies in the world that employs more than 77,000 staff, required the support of RGIS. The company treats 8.5 million patients in hospitals and primary care clinics located in Australia, France, the United Kingdom, Sweden, Norway, Denmark, Germany, Italy, Malaysia, Indonesia and Hong Kong. The hospital group are well-respected in the healthcare industry for operating quality private hospitals and for an excellent record in hospital management and patient care.

REQUIREMENT

The private hospital needed a solution to **update the existing asset register** as after an internal asset count it had been identified that a number of items were not on the main asset database.

The private hospital required RGIS to provide the following:

- **Experience** within a healthcare environment
- **Assets to be tagged**
- Items not on the asset register to be **identified**
- **Locations** of all assets to be logged
- **Asset register to be updated**

SOLUTION

The private hospital partnered with RGIS to complete the **updating the hospital asset register project**, and the following was provided:

- All wards were contacted to **discuss preparation** prior to the counting and tagging
- All wards had a specific time frame of schedule to **work around patient needs**
- **Exact reporting requirements** were agreed with the hospital

RESULTS

The private hospital found by outsourcing the **updating the hospital asset register project** to RGIS, the following results were achieved:

- All asset data was **accurately captured**
- All items were **logged with the new tags** and added onto the existing asset register
- The main asset database was **easier to manage** as it is now **updated and accurate**
- Re-order rates of stock items believed to be lost, were **significantly reduced**

By partnering with RGIS, the private hospital found that **re-order rates of stock items believed to be lost were significantly reduced**

| Full Asset Count | Information Gathering | Identified Missing Stock | Updated Asset Register |

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