



Accuracy Around the Globe

Inventory accuracy you can count on, no matter where you are

Need:

A major **automotive manufacturer** had a problem with their **MRO** (maintenance, repair, and overhaul) parts inventory. The difficulty was an inventory of **more than 6.5 million parts** and an unacceptable accuracy rate. The parts were located in **automotive manufacturing plants** spanning North America.

- In-house employees cannot be pulled away from other tasks to **fix accuracy issues**
- Due to **union regulations**, the cost could not exceed current, in-house inventory costs

Solution:

To meet union regulations, RGIS teams completed two **proof-of-concept inventories** resulting in lower costs and **more efficient service**.

Once the bid had been accepted, RGIS teams got straight to work **correcting accuracy issues** in the MRO inventory.

Inventories were completed at the auto manufacturing plants **over the weekends**, to avoid disturbing regular operations.

Results:

Local, RGIS teams completed **full MRO inventories at 28 plants** across the continent at a **lower cost** than their in-house alternative. Auditors scanned **6.5 million pieces** using pre-programmed handheld devices.

- MRO inventory accuracy increased from a rate of **80% to a rate of 93%**
- RGIS performed a more efficient inventory at a lower total cost than the previous, in-house solution

Accuracy Increased To

93%

